We would be lost without this program. We wouldn't know where to go to receive help for Medicare issues. – Marie Vargas





It's going to save you money and it's going to help you pick the right program for you.

- Tracey Stewart

If this service were not available, I think that I would have been in worse shape than I am now.

— Francine Dent





They make it very easy and simplify the whole process.

- Gary Bartle

Before the help that I received here, it was like I was just a ball being thrown around. – Betty Jerry



I was not too adept at navigating the government website, but I had seen SHIP offering this service and I thought, "I think that's the way to go." – Eloise Dennis



1-800-224-6330



# Senior Health Insurance Information Program

Call 1-800-224-6330



2022









#### VISIT:

**Medicare Savings Program** 

www.access.arkansas.gov

Extra Help

www.ssa.gov/medicare/prescriptionhelp

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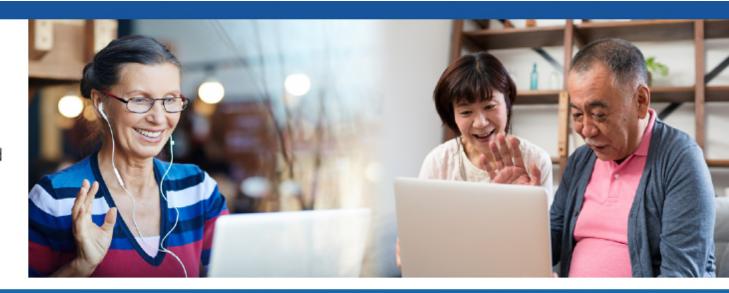


Trusted, unbiased, one-on-one counseling and assistance

Call Arkansas Senior Health Insurance Information Program (AR SHIIP)

1-800-224-6330

The national SHIP mission is to empower, educate, and assist Medicare-eligible individuals, their families, and caregivers through objective outreach, counseling, and training to make informed health insurance decisions that optimize access to care and benefits.



#### **Coverage Changes**

Considering making coverage changes during Medicare's Open Enrollment Period? Contact your SHIP for one-on-one assistance with reviewing health or prescription drug plan options.

#### **Enrollment**

Unsure about Medicare's enrollment and eligibility criteria? Your SHIP will help you understand the guidelines.

### **Who Pays First**

Confused about who pays first, Medicare or another insurance? Your SHIP can explain how Medicare works with supplemental policies, retiree coverage, Medicaid, and other kinds of insurance.

# What's Covered

Wondering what Medicare does and doesn't cover? Navigating Medicare can be complicated. Your SHIP has answers.

#### Costs

Worried about the out-of-pocket costs associated with Medicare? Contact your SHIP to find out about assistance programs for which you or your loved one might be eligible.

# **Appeals**

Uncertain of your Medicare rights or the Medicare rights of your loved ones? Contact your SHIP for assistance.